



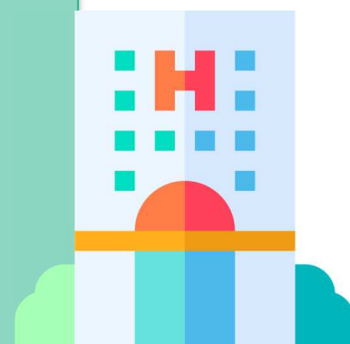
Good for you = Good for us all

We are very happy to welcome you back to the Oasis Fuerteventura and want you to spend most pleasant holidays. That for, we have put new measures in place so that you can enjoy your stay, safe in the knowledge that we have taken all the steps to meet the highest standards of hygiene according to the recommendations of the Ministry of Health and the WHO.

We work closely with businesses that have adapted to the new hygiene and safety protocols. Every member of our staff has received adequate training on preventing the spread of Covid-19 and has the requisite protective equipment.

STAFF

- Every member of our staff has received training about the **hygiene and requisite protective equipment**.
- A **Security and Health Committee** has been created that accordingly follows official guidance regarding the COVID-19.
- All our **staff is equipped with PPEs**.
- All hotel employees have their **temperature taken** every day.
- We are following official guidelines regarding **social distancing**



RECEPTION

- **Hand sanitizers** are available in many places.
- **Contactless and digital payment methods.**
- **Measures of social distancing** between staff and guests
- Installation of **protective plexiglass screens.**
- **Floor markings** showing entry and exit zones to ensure that distances are maintained.
- Check-in and check-out will be done **by only one member of a group or family.**



APPARTMENT

- **Complete cleaning of the apartment** with products highly recommended by the health authorities.
- **Increase of the disinfection frequency, especially on often touched items** such as doors, door knobs, light switches, water taps.
- All fabrics, textiles, and clothing used **are cleaned with special products guaranteeing a high hygiene.**
- **Pedal bins help** in the implementation of hygiene protocols.
- The cleaning of the rooms **will be done in absence of our guests.**



PUBLIC AREAS

- **Cleaning frequencies have been increased,** especially in the areas of more contact like public toilets.
- **Daily ventilation** of all common areas.
- **Hand sanitizer gel is available** in different points for guests to use.
- **Capacity limitation.** As our public areas wide enough **to guarantee the required social distancing,** customers will not suffer any penalty.



BARS & RESTAURANTS

- **Hand sanitizer gel available** at the entrance to our bars and restaurants.
- In order to **ensure social distancing**, a **booking system** has been introduced for the restaurants.
- **Our staff will assist you** at the buffet.
- **Obligatory distance of 2 meters between the tables** to ensure social distancing.
- **All chairs and tables will be cleaned and disinfected** after each use.
- **Restaurants and bars will be thoroughly disinfected** after their opening times.
- **Table service and show cooking will be prioritised.**



POOL AREA

- Sun beds will be replaced 2 meters apart to ensure social distancing.
- The water hygiene will be frequently checked to ensure optimum quality.
- Cleaning and disinfection frequencies will be increased around the pool.



KIDS' CLUB & ANIMATION

- **Thorough cleaning and daily ventilation** of our public areas
- We offer playing activities that **don't require direct contact.**
- We prioritize the **digitalisation of all our information** as well as **excursion bookings.**
- **In the kids' club an adult must be present to assist their child's needs** (at least in the beginning, until normality has returned)
- **All materials are to be used individually and are non-transferable.**

